

# How to check the SIM card

Created by: Agnes Fuchs

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## Please check the sim card the following way:

1. **Unplug the battery and the solar panel**
  2. Take the **SIM card out** of the station
  3. Check the **SIM card** for obvious **damages** or dirt
  4. Insert the **SIM card into a mobile phone**
  5. **Switch off the WLAN** on the mobile phone
  6. Try to **open a website**
    1. If you were **able to open a website** on the mobile phone, the **SIM card** should be **OK**
    2. Put the **SIM card back into the station** and plug in the **battery**, the **LEDs** on the main circuit board must start to **light up**
    3. Connect the **solar panel**
    4. The **station** is now trying to establish a **connection** to the METOS server via the API. We should see data appearing within the next 15 minutes if successful
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1. If you **could not establish an internet connection**, please **contact** your **provider** to check the **SIM card** and **replace it**
  2. Please inform us via **the Whatts App Group** when you have **replaced the SIM card**, such that we can **check the station on our server** to ensure **everything is correct**

A Agnes is the author of this solution article.